



Unlock  
the world.  
CONTRASEÑA

## Our commitment to you

### Unrivaled resources and support

#### A perfect 10!

LingroLearning has earned a reputation for providing the highest-quality instructor and student support services of any company of its kind.

100% of instructors surveyed are satisfied with LingroLearning's Instructor Support and 92.6% of students relayed positive experiences."

"You guys are seriously the best. Working with y'all is an absolute dream."  
—Matthew Barrile, Instructor, Ohio University.

"The people on LingroAssist LiveChat are very helpful and kind; they aren't robots so you can ask them just about anything and they'll quickly help you out."  
—smbrinkley, Student, Ohio Wesleyan University

From ongoing professional development and training to ensuring swift, headache-free course creating, administration, and onboarding, LingroLearning is committed to making the implementation and utilization of our learning services easy and rewarding for everyone!

- Program Creation, Course and Syllabus Design, and Set Up
- LPD and Instructor Orientation and Training
- Ongoing Professional Development Workshops and Presentations
- Instructor Video Training Library
- Turnkey LMS Integration
- Live or Virtual Student Onboarding Program
- On-the-ground support from W. W. Norton & Company

#### LingroLive 20-minute Daily Training Workshops

To access an up-to-date calendar of sessions, click [here](#).

Layout and Navigation  
Making Assignments  
Gradebook & Accommodations  
LingroToGo App & Gaming

Creating Your Own Activities  
Student Insight Center  
Communication/Messaging  
Accessibility Tools

IPAs and Proyectos  
Assessment & Testing  
LMS Integration  
Live Native Speaker Sessions

**LingroAssist LiveChat** - 8:00 AM-11:00 PM Eastern.

**LingroLearning email hubsupport** - 8:00 AM-11:00 PM Eastern Monday-Friday and monitored twice daily on weekends..